



An **Acuity** Brands Company

October 31, 2017

Product Discontinuation Notice

The iOS app which has been available on the iTunes store called '**neato**' will no longer be supported with future release of Cognito 2 and Choreo software. Installed versions of neato on your iOS devices that upgrade to iOS 11 will no longer launch neato. Devices using iOS 10 or below will launch the app with a warning that 'neato may slow down your phone'. If you want to continue using neato, do not update your device to iOS 11.

For remote functionality, the Cognito 2 and Choreo software released on January 23, 2017 supports VNC clients allowing full control of the user interface. For simple remote recall of memories, we suggest you lock your controller in Wall Station Mode and log into it with a VNC client such as Chicken, Mocha or Tiger. These clients are available for iOS, Android, Windows and Mac OS.

Cognito (the original version of the Cognito hardware) does not support VNC and will not in future releases. If you are using neato with the original Cognito, do not update your devices to iOS 11.

The next release of Cognito 2 and Choreo software (autumn 2017) will continue to allow connections by neato. Future software releases starting in 2018 will not allow neato connection and VNC must be used for remote access.

If you have any questions about this notice, please do not hesitate to contact our office.

Best Regards,

A handwritten signature in black ink, appearing to read 'Robert Bell', written in a cursive style.

Robert Bell
Director of Product Innovation

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