

TECHNICAL BULLETIN #18\_04\_17-#1

April 17, 2018

Product: Cognito PC

Subject: Software protection dongle incompatibility with macOS High Sierra

Scope: Applies to all paid versions of Cognito PC (512 - 2048) when used with macOS High Sierra

## Cognito PC not compatible with macOS High Sierra



### Affected part numbers:

<b>0700-7212</b>	Cognito <sup>2</sup> PC Key512 Software License USB Dongle
<b>0700-7213</b>	Cognito <sup>2</sup> PC Key1024 Software License USB Dongle
<b>0700-7214</b>	Cognito <sup>2</sup> PC Key1536 Software License USB Dongle
<b>0700-7215</b>	Cognito <sup>2</sup> PC Key2048 Software License USB Dongle

Due to a technical incompatibility with our chosen software protection hardware (dongle), the paid CognitoPC does not function with the early 2018 release of macOS High Sierra.

Cognito PC offline editor will install and run on High Sierra to edit and save shows, but you will not be able to control lights using a Cognito PC dongle.

If you have a Vignette or Pathport on your network, you can go to **SETUP** and select **ENABLE OUTPUTS** for 512 channels of control without the need for a 0700-7212 dongle.